

Quick Bites

Troop Site Link and Troop Pick Up Orders

If a Troop enables "Girl Delivery" or "Virtual Booth Pick-up" in Digital Cookie, they will need to distribute packages ordered to troop members. There are multiple order types that might be generated based on Troop set up. Here is how to post each order in Smart Cookies to keep Troop inventory up to date and give credit to girls.

FLOW CHART FOR ORDER TYPES

Troop Link Orders Customer Orders Packages Packages and financial Packages included in Troop and CS from Troop Link transactions flow into Smart Direct Ship orders bucket -SHIP ONLY Cookie troop must allocate to girls Packages and financial Packages included in **Customer Orders Donation** transactions flow into Virtual Booth bucket -Only from a Troop Link troop must allocate to girls **Smart Cookie** Customer Orders Package Packages and financial Packages included in and Cookie Share from a Virtual Booth bucket transactions flow into Troop Link **Smart Cookie** troop must allocate to girls Purchases at a Physical Booth using Digital Cookie Credit Card **Customer Purchases** Troop posts packages sold **Financial Transactions Cookies and Cookie Share** in Smart Booth Divider flow into Smart Cookie and allocates to girls packages at a booth **Customer Purchases** Troop posts packages sold **Financial Transactions** Cookie Share packages at in Smart Booth Divider flow into Smart Cookie a booth and allocates to girls **Customer Purchases** Troop posts packages sold **Financial Transactions** Cookies and CS packages in Smart Booth Divider

<u>Troop Orders for delivery:</u> When the Troop sets up their Troop site in Digital Cookie, they have the option to choose to offer delivery on orders generated by the Troop link. Orders will appear on the Digital Cookie All Orders report with the designation In Person Delivery. The first name will display as "TroopXXXX" and the last name will appear as "Site". Once orders are approved the packages will appear on the Troop booth reservation page as a Virtual Delivery. All sales for the season will populate into this booth section. Use the Smart Booth Divider to allocate the cookies to the girls. Once cookies are allocated to girls, the Troop inventory will be adjusted to remove the sold and delivered packages.

flow into Smart Cookie

and allocates to girls

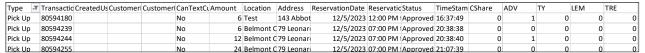
for pick up at a booth

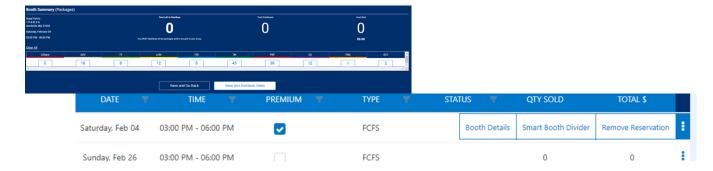
Booth - Troop Reservations page:





<u>Virtual Booth Pick Up Orders:</u> Troops have the option in Digital Cookie to allow customers to pre-order cookies and pick up at an existing booth location. Navigate to Virtual Booths tab on the Troop dashboard in Digital Cookie and select ADD PICK UP to the booth locations. All orders must be approved and will be designated in the All Orders reports with the order Type "Pick-Up". You can also run the Smart Cookies Booth Sales Credit Card Export Report and filter for Type "Pick Up", location, date and time of booth. Both reports will show the same order details. Once cookies are picked up, add the totals to the number of packages sold to walk-up customers and enter in the Smart Booth Divider for that booth location. Allocate the cookies to girls.





<u>Troop Link Ship Only Orders:</u> Orders generated from the troop ship only link will appear under Orders>Troop Direct Ship Orders. Scroll to bottom of page and select Distribute Orders to girls. Select girls and save.

