



Quick Bites

Reviewing and Submitting Orders – Service Unit

- Log into Smart Cookies to view Dashboard
- Under Action Items, click link for Troops with no initial orders.
- Export data and contact any Troops who missed the order deadline.
- You can enter orders for troops prior to your Service Unit deadline.

Action Items		Important
		Numbers
Troops with no Initial Order		446
Troops with no Early Recognition Orders		1012

- Run **Reports>Entity>Troops with No Assigned Delivery Station**.
- Navigate to **Orders>Manage Orders** and filter for initial orders.
- Select the Troop order with missing delivery station and click the dots to open the order.
- Scroll to the bottom and save order and the delivery station will appear. Select delivery station and appointment day/time as needed. Click Save

9 Results

Search By: All Keyword:

From: To: Apply

☐ Cases ☒ Packages ☐ Cases/Packages

Action: Select Apply

DATE	ORDER #	TYPE	TO	FROM	CShare	TAL	SMR	LEM	SB	TM	PBP	CD	PBS	GFT	STATUS	TOTAL	TOTAL \$
1/28/2018	763	INITIAL	4089	4089	0	12	12	12	0	24	24	24	0	0	T	108	540.00
1/28/2018	680	INITIAL	4087	4087	0	12	24	36	12	216	72	144	24	0	T	540	2700.00
1/29/2018	1142	INITIAL	1726	1726	0	72	144	96	72	264	120	216	84	0	SAVED	1068	5340.00

- Navigate to **Orders>Manage Orders** and filter for initial orders.
- Under action, select submit all and then click apply.
- You will receive a message that the job was submitted for processing. It may take a few minutes to run.
- The status on all Troops will now say “S” meaning that all orders are now ready for review at the Council level.

If your council has an early recognition program – follow the steps below

- Navigate to the **Dashboard** and click the link for Troops with no early recognition orders (if applicable).
- Export information and create orders for any missing Troops
- When recognition orders have been created go to **Rewards >Manage Recognition** orders.
- Filter for incomplete orders. Open and correct any incomplete orders.
- Navigate to **Rewards>Manage orders**, filter for Early orders and select all orders (select by clicking the box on the far left) click submit all and all recognition orders will be submitted and status will change to “S”.

Manage Recognition Orders

Drag a column header here to group by that column

District	Service Unit	Troop	Rec Order T...	Order Da...	Order No...	Cost \$	Status
☐ No Specified District	SU101	1764	Early	1/28/2018	9389	\$312	U
☐ No Specified District	SU101	3006	Early	1/28/2018	9387	\$195	R
☐ No Specified District	SU101	4134	Early	1/28/2018	9385	\$234	U

Total Cost: \$7...

20 30 40 50

Review All Commit All Uncommit All