girl scouts

Digital Cookie®

Training Material Index for ABC Council Volunteers

Registration

Volunteer Login	Tip Sheet	
Forgot Password/Password Reset	Tip Sheet	
Unlock Account	Tip Sheet	
No Registration Email	Tip Sheet	

Site Use

Service Unit Access	Tip Sheet	
Troop Dashboard	Tip Sheet	Video
Troop Site Setup/Links	Tip Sheet	Video
Troop Booths	Tip Sheet	Video
Troop Pickup Orders	Tip Sheet	Video
Troop Refunding Orders	Tip Sheet	Video
Troop Cheers	Tip Sheet	

Mobile App

Mobile App Troop	Tip Sheet	Video

Customer Support Help

Smart Cookies Site (Smart Cookies Access and Registration • Apps • Submitting Troop Initial Order • Signing up for Booths • Tech Issues, etc.)	• ABCSmartCookieTechSupport@makerspride.com
Direct Shipped & In-Person Delivery Order Inquiries	• Order Status Page • Contact Customer Support with an Order Issue
Digital Cookie Website (Site set up • Reports • Customer list • viewing orders • Mobile App, etc.)	• Click the customer support button for step-by-step instructions, tutorials, videos, tip sheets, and chat live with a representative or submit a support request for additional assistance. • Contact Customer Support with a System Issue
Digital Cookie Registration & Account Information Support	• Contact Customer Support with Registration Issue • Customer Support with Account Information Issue
Other	• Contact Customer Support with Other Questions • Provide Feedback to Customer Support

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